

Customer Credit Reporting

Company Name: Gallatin River Communications
Doing Business As: Gallatin River Communications
Company Address: 100 N. Cherry St. Galesburg, IL 61410
Operating Company Number: 1057

Credit Reporting Data for Quarter Ending: June 30, 2003 ▼

Credit due in accordance with Section 732.30(a);

Out of Service More than 24 Hours:

Total dollar amount of all customer credits paid:

Number of credits issued for repairs - 24-48 hours:

Number of credits issued for repairs - 48-72 hours:

Number of credits issued for repairs - 72-96 hours:

Number of credits issued for repairs - 96-120 hours

Number of exemptions claimed for each of the categories identified in Section 732.30(e)

Number of customers receiving alternate phone service rather than receiving a credit.

April	May	June	Total
\$0.72	\$1.72	\$0.54	\$2.98
1	2	1	4
			0
			0
			0
			0
			0
			0

Credit due in accordance with Section 732.30(b);

Failure to install Basic Local Exchange Service:

Total dollar amount of all customer credits paid:

Number of installations after 5 business days:

Number of installations after 10 business days:

Number of installations after 11 business days

Number of exemptions claimed for each of the categories identified in Section 732.30(e).

Number of customers receiving alternate phone service rather than receiving a credit.

April	May	June	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
			0
			0
			0
			0
			0

Credit due in accordance with Section 732.30(c);

Missed Appointments

Total dollar amount of all customer credits paid:

Number of customers receiving credits:

Number of exemptions claimed for each of the categories identified in Section 732.30(3).

April	May	June	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
			0